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| Roll No. |  |  |
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# WRITTEN TEST FOR THE POST OF SR. NURSING OFFICER (WARD) - A

DATE: 09.06.2023

TIME: 10.00 AM

**DURATION: 60 Minutes** 

TOTAL MARKS: 50

## **INSTRUCTIONS TO CANDIDATES**

- 1. Write your roll number on the top of the question booklet and in the **OMR** sheet
- 2. Each question carries one (1) mark
- 3. There will be no negative marking
- 4. Each question carries 4 options i.e. A, B, C and D. Darken completely the bubble corresponding to the most appropriate answer using blue or black ball point pen.
- 5. Marking more than one answer will invalidate the answer.
- 6. Candidate should sign on the question paper and answer sheet
- 7. Candidate should hand over the question paper and OMR sheet to the invigilator before leaving the examination hall

Signature of the Candidate

A 9/6/23

- The model of patient care delivery that integrates and coordinates care across the continuum of practice setting, incorporating specific roles within the multidisciplinary health care team, is
  - A. Primary Nursing
  - B. Case Management
  - C. Team Nursing
  - D. Modular Nursing
- 2. Independent external peer review that evaluates a health care organisation's compliance against pre-defined performance standards is
  - A. Credentialing
  - B. Licensure
  - C. Accreditation
  - D. Quality Control
- 3. The leadership style to be adopted to make crucial decisions on the spot, when dealing with inexperienced and new team members and there is no time to wait for team members to gain familiarity with their role
  - A. Autocratic
  - B. Authoritative
  - C. Pacesetting
  - D. Democratic
- 4. A set of predetermined instructions that define appropriate nursing interventions that enable nurses make a judgement relative to a course of action
  - A. Nursing protocol
  - B. Standards
  - C. Code of Ethics
  - D. Nursing care plan
- 5. Hygiene and motivational factors are key concepts in
  - A. Maslow's hierarchy of needs theory
  - B. Expectancy theory
  - C. Goal setting theory
  - D. Herzberg's two factor theory
- 6. The evaluation of nursing care by examining the records and charts of discharged patients
  - A. Nursing management Audit
  - B. Concurrent Audit
  - C. Retrospective Audit
  - D. General Audit



- 7. Term used for "horizontal change in position related to duties and responsibilities"?
  - A. Promotion
  - B. Voluntary Retirement
  - C. Transfer
  - D. Joining a new position
- 8. This is said to occur when incompatible demands are placed upon a person relating to their job or position,
  - A. Role Ambiguity
  - B. Role Expectation
  - C. Role Conflict
  - D. Role Development
- 9. The ability of an instrument to detect changes or differences when they occur?
  - A. Validity
  - B. Reliability
  - C. Objectivity
  - D. Sensitivity
- 10. Best strategy for improving a non-performance worker
  - A. Coaching
  - B. Mentoring
  - C. Training
  - D. Counselling
- 11. Which among the following increases as group size increases?
  - A. Job Satisfaction
  - B. Group Cohesiveness
  - C. Social Loafing
  - D. Group Interaction
- 12. Type of short-term job placement where an employee learns from a more experienced colleague/professional by following them and observing them is termed
  - A. Work assessment
  - B. Job design
  - C. Job Interaction
  - D. Job Shadowing
- 13. The time period between placing the order and receiving the placed order is called as
  - A. Waiting time
  - B. Order time
  - C. Cycle Time
  - D. Lead Time



- 14. Which inventory system divides the inventory items as tightly controlled to minimal control?
  - A. ABC analysis
  - B. VED analysis
  - C. Inventory Turnover ratio
  - D. Economic Order Quantity
- 15. The ward in charge is responsible to the number of personnel reporting to her. This principle refers to
  - A. Span of control
  - B. Unity of Command
  - C. Downward communication
  - D. Leader
- 16. The broad statement by which the organization specifies how it will achieve its goal is?
  - A. Vision statement
  - B. Mission statement
  - C. Policy statement
  - D. Protocol
- 17. Standard operating Protocol (SOP) refers to
  - An optimal balance between possibilities realized and a framework of norms and values
  - B. An agreed way of doing something
  - C. Detailed written instructions to achieve uniformity of the performance of a specific action
  - D. A process of meeting the needs and expectations of the customers, both internal and external
- 18. The process of transmitting the idea of thoughts into meaningful symbols is called?
  - A. Decoding
  - B. Feedback
  - C. Transferring
  - D. Encoding
- 19. One nurse is responsible for giving medications, another nurse for admission and discharge while nursing attendants change linen, provide hygienic care or do simple procedures for which they have trained. This model of nursing practice is called
  - A. Functional nursing
  - B. Team nursing
  - C. Primary nursing
  - D. Total patient care



- 20. Emotional intelligence is characterized by
  - A. Proficient in Problem solving
  - B. Better interpersonal relationship
  - C. High abstract thinking ability
  - D. Good sense of humour
- 21. Quality management and bench marking are two approaches used to improve the quality of care. The major difference between the two approaches is
  - A. Quality management is not useful in the outpatient setting
  - B. Benchmarking compares the outcome in variety of settings and disciplines
  - C. Quality management is used only in the primary care setting
  - D. Benchmarking looks only at outcomes specific to nursing
- 22. Which of the following is the correct definition of "chain of command"?
  - A. The hierarchy of authority and responsibility
  - B. Relationship without authority
  - C. Activity directed through linear authority
  - D. The tendency of people to perform as expected
- 23. The Hawthorn effect explains that the relationship between people and productivity is enhanced by
  - A. Special attention
  - B. Organizations
  - C. Creativity
  - D. Groups
- 24. What is a written statement of qualifications, traits, physical and mental characteristics that an individual must possess as a minimum requirement to perform the job duties and discharge responsibilities effectively and satisfactorily?
  - A. Job specification
  - B. Job description
  - C. Job selection
  - D. Delegation
- 25. The systematic problem-solving approach towards providing individualized nursing care is known as
  - A. Nursing care plan
  - B. Nurses practice act
  - C. Nursing process
  - D. Nursing standard



- 26. How does decision making differ from problem solving?
  - A. Decision making always involves selecting from a set of alternatives
  - B. Problem solving always involves selecting one of several alternatives
  - C. Problem solving never involves decision making
  - D. Decision making always involves solving a problem
- 27. What is the primary reason to conduct a performance evaluation?
  - A. Constructive feedback
  - B. Punishment
  - C. Identification
  - D. Coaching
- 28. The problem of overrating the staff in performance appraisal is
  - A. Recency error
  - B. Absolute judgement
  - C. Leniency error
  - D. Halo error
- 29. The Senior Nursing Officer creates a sense of unity, morale and belongingness among all categories of staff. This management principle is termed as
  - A. Order
  - B. Equity
  - C. Scalar chain
  - D. Esprit de Corps
- 30. What is the purpose of ABC analysis in material management?
  - A. To determine stocking
  - B. To control purchasing
  - C. To control inventories
  - D. To control obsolescence
- 31. What should be done as a priority when a nurse makes a medication error?
  - A. Assess the patient's condition
  - B. Notify the physician in charge
  - C. Identify the type of error
  - D. Chart the medicine in patient's record
- 32. For the functions of management in POSDCORB, O stands for
  - A. Order
  - B. Organizing
  - C. Opposition
  - D. Obedience



- 33. What is the statement that communicates the purpose and values of the organization, gives direction to the employees how they are expected to behave and inspires them to give their best?
  - A. Vision statement
  - B. Order
  - C. Protocol
  - D. Standard
- 34. Which ethical theory pertains to the duty to tell the truth?
  - A. Justice
  - B. Veracity
  - C. Fidelity
  - D. Equality
- 35. What is the term used for making of defamatory statements in a printed or fixed medium such as a magazine or newspaper that harms another person's reputation?
  - A. Libel
  - B. Fraud
  - C. Slander
  - D. Assault
- 36. What is the process of searching prospective employees and stimulating them to apply for the jobs in the organization?
  - A. Recruitment
  - B. Selection
  - C. Deputation
  - D. Transfer
- 37. Which management principle states that every subordinate must receive orders and instructions and be accountable to one and only to one superior?
  - A. Unity of command
  - B. Authority and responsibility
  - C. Division of work
  - D. Centralization
- 38. During performance appraisal, assigning a rating high or low on all parameters because of a single characteristic is
  - A. Recency error
  - B. Absolute judgement
  - C. Leniency error
  - D. Halo error



- 39. The first activity of purchasing cycle is
  - A. Source selection and negotiation
  - B. Communicating the requirement to the suppliers
  - C. Recognizing the need for procurement
  - D. Inspection of the goods
- 40. According to Maslow's theory of hierarchy of needs, what level needs to be met first?
  - A. Self-actualisation needs
  - B. Esteem needs
  - C. Safety needs
  - D. Physiological needs
- 41. Which of the following diseases is caused by the demyelination of central nervous system?
  - A. Bell's palsy
  - B. Creutzfeldt Jacob disease
  - C. Multiple sclerosis
  - D. Guillain Barre syndrome
- 42. Which of the following electrolyte abnormalities is a common trigger for ventricular tachycardia storm and recurrent ICD shocks in patients with cardiac defibrillators?
  - A. Hyonatremia
  - B. Hypertnatremia
  - C. Hypokalemia
  - D. Hyperkalemia
- 43. What is the most sensitive sign of increased intracranial pressure?
  - A. Respiratory depression
  - B. Pupillary changes
  - C. Change in the level of consciousness
  - D. Change in heart rate
- 44. What is a normal PR interval?
  - A. 0.12-0.25 sec
  - B. 0.12-0.20 sec
  - C. 0.8-0.15 sec
  - D. None of the above
- 45. Intra-aortic balloon pump therapy is most often used in the management of
  - A. Congestive cardiac failure
  - B. Cardiogenic shock
  - C. Pulmonary edema
  - D. Aortic insufficiency



- 46. The ECG shows changes of myocardial infarction in leads 2,3 and aVF . This suggests the infarct is at
  - A. Anterior wall
  - B. Posterior wall
  - C. Lateral wall
  - D. Inferior wall
- 47. In Glasgow Coma Scale, the highest possible score is
  - A. 12
  - B. 13
  - C. 14
  - D. 15
- 48. As per the recent guidelines, intravenous thrombolysis in acute ischemic stroke can be considered as an option up to hours of symptom onset
  - A. 3 hours
  - B. 4.5 horus
  - C. 6 hours
  - D. 9 hours
- 49. International Classification of Diseases (ICD) has been the standard for coding causes and consequences of human disease and death worldwide. The latest version of ICD presently being used is
  - A. ICD-7
  - B. ICD-10
  - C. ICD-11
  - D. ICD-13
- 50. Among the Standardised emergency colour codes, cardiac or respiratory arrest needing resuscitation is denoted by color
  - A. Code Orange
  - B. Code Blue
  - C. Code orange
  - D. Code Red



# Nursing officers (ANO) exam key

| 1  | В | 11 | C | 21 | В | 31 | A | 41 | C |
|----|---|----|---|----|---|----|---|----|---|
| 2  | С | 12 | D | 22 | A | 32 | В | 42 | C |
| 3  | A | 13 | D | 23 | A | 33 | A | 43 | С |
| 4  | A | 14 | A | 24 | A | 34 | В | 44 | В |
| 5  | D | 15 | A | 25 | C | 35 | A | 45 | В |
| 6  | C | 16 | В | 26 | A | 36 | A | 46 | D |
| 7  | C | 17 | C | 27 | A | 37 | A | 47 | D |
| 8  | C | 18 | D | 28 | C | 38 | D | 48 | D |
| 9  | D | 19 | A | 29 | D | 39 | C | 49 | С |
| 10 | В | 20 | В | 30 | C | 40 | D | 50 | В |

